Daphne.Duke

245351

From: Jocelyn.Boyd

Sent: Friday, July 19, 2013 10:28 AM

To: Daphne.Duke; Deborah.Easterling; Tricia.DeSanty

Cc: charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer

(jhoefer@willoughbyhoefer.com); Hipp, Dawn

Subject: FW: Complaint-Utilities Inc.-Tega Cay

CEALLOWY

From: patricia gerlipp [mailto:mskener@yahoo.com]

Sent: Thursday, July 18, 2013 2:40 PM

To: harringc@dhec.sc.gov; Elizabeth.Dieck@dhec.sc.gov; Campbell, Chad; Jocelyn.Boyd; JONES.LAURIE@EPA.Gov; cfunderburk@tegacay.com; georgesheppard@comporium.net; stperkins@comporium.net; msrjdriver@aol.com; kirbyr@comporium.net; anchorage1@comporium.net; ralph@warrennorman.com; SBIComm@scsenate.gov; Mick.Mulvaney@mail.house.gov; District7@yorkcountygov.com; Bruce.henderson@yorkcountygov.com; joe.cox@yorkcountygov.com; michael.johnson@yorkcountygov.com; william.roddey@yorkcountygov.com; blackwellpa@comporium.net

Subject: Complaint-Utilities Inc.-Tega Cay

Dear governing authority,

Lake Wylie users and Tega Cay residents need your help to address the multiple sewage spills into Lake Wylie from Utilities Inc./Tega Cay Water Service's (UI/TCWS) wastewater operations in Tega Cay. We have suffered through these spills over the years causing health and safety concernsthat we are powerless to address. We also are concerned about the next rate increase that inevitably will result from the UI/TCWS work underway - why should we have to pay for expenses the utility is incurring NOW because UI/TCWS PREVIOUSLY neglected critical maintenance and investment?

Please require UI/TCWS to close its two operating wastewater treatment plants and remove all three wastewater treatment plants from Tega Cay, at UI/TCWS expense. Require UI/TCWS to connect the sewage lines to Tega Cay Utility Department, thus pumping the wastewater to Rock Hill Treatment Plant.

Closing these treatment plants would have eliminated over 90% of the sewage spilled in 2011, 2012, 2013 in Tega Cay - of the approximately 266,000 gallons spilled in three years, roughly 253,000 gallons spilled from the treatment plants that should be closed and removed. (Overflow data source: Richard J. Durham, UI/TCWS Regional Vice President of Operations, Docket 2013-168-WS, Exhibit RJD-1, SSO Log, 06/18/13.)

Besides drastically reducing Tega Cay sewage spills, this would eliminate significant UI/TCWS wastewater plant maintenance expenses. Last, we are a small city and do not need three poorly maintained and extremely costly wastewater treatment plants operated by an unreliable service provider.

It is appropriate for the PSC to consider greater efficiencies and reduced costs as shown in <u>Utilities Services versus ORS</u>, <u>opinion #26952</u> under <u>A Fairness of Rate Increase</u>. We rely on your continued support, and actions, to keep Lake Wylie clean.